

# Terms and Conditions

Berlin Sidecar Tours — Rainer Unruh

Address: Bergengruenstr. 3, 14129 Berlin, Germany

E-Mail: [info@berlin-sidecar-tours.de](mailto:info@berlin-sidecar-tours.de)

Website: [www.berlin-sidecar-tours.de](http://www.berlin-sidecar-tours.de)

As of: May 2026

## § 1 Scope

1. These Terms and Conditions apply to all tour bookings with Berlin Sidecar Tours (owner: Rainer Unruh) via the website [www.berlin-sidecar-tours.de](http://www.berlin-sidecar-tours.de) and the integrated booking system Calendly.
2. Any deviating or supplementary conditions of the guest shall not apply unless their validity is expressly agreed in writing.

## § 2 Service Description

3. Berlin Sidecar Tours offers private guided city tours on a motorcycle with sidecar (Gespann) in Berlin and the surrounding area. Tours are conducted by a certified Berlin city guide (DIN EN 15565).
4. The offer includes the following tours: Short Ride (approx. 60 min.), Berlin Highlights (approx. 90 min.), East Tour Craftwerk Berlin (approx. 3.5 hrs.), West Tour BMW Motorrad Welt (approx. 3.5 hrs.), and Your Berlin (up to 5.5 hrs., individually tailored).
5. The sidecar accommodates a maximum of two persons. The operator reserves the right to refuse participation for safety reasons if weight limits or other safety-relevant requirements are not met.

## § 3 Booking and Contract

6. Bookings are made exclusively online via the Calendly booking system at [www.berlin-sidecar-tours.de](http://www.berlin-sidecar-tours.de). Telephone bookings are not accepted.
7. A binding contract between the guest and Berlin Sidecar Tours is concluded upon completion of the booking process and full payment.
8. The guest will receive an automatic booking confirmation by e-mail via Calendly.

## § 4 Prices and Payment

9. All prices are final prices in euros. The applicable prices are shown on the website and in the booking system.
10. Payment is made online via the payment service provider Stripe (credit card). A booking is only binding after full payment has been received.
11. Optional add-ons (360° video, hotel return transfer) are paid on-site at the start of the tour in cash or by card and are not part of the online booking.

## **§ 5 Cancellation by the Guest**

12. Cancellations must be made via the Calendly link provided in the booking confirmation or by e-mail to [info@berlin-sidecar-tours.de](mailto:info@berlin-sidecar-tours.de).
13. Cancellation more than 48 hours before the tour: full refund of the amount paid.
14. Cancellation less than 48 hours before the tour: no refund. Rebooking to another date is possible by arrangement.
15. In case of no-show without prior cancellation, no refund will be issued.

## **§ 6 Cancellation by the Operator — Weather Conditions**

16. Berlin Sidecar Tours reserves the right to cancel a tour for safety reasons, in particular in the event of storms, black ice, heavy rain, or other weather conditions that impair road safety. The decision rests solely with the operator.
17. In the event of a weather-related cancellation by the operator, the full tour price will be refunded within 5 working days to the original payment method. The refund is processed via Stripe; the guest will receive an automatic confirmation e-mail.
18. Guests are kindly requested not to initiate a chargeback through their credit card provider in the event of a cancellation by the operator, as the refund will already have been initiated proactively by the operator.
19. As an alternative to a refund, a complimentary rebooking to another date can be offered at the guest's request.

## **§ 7 Guest Obligations and Conduct**

20. The guest is required to arrive punctually at the agreed meeting point. In the event of a delay of more than 15 minutes without prior notice, the tour shall be deemed not taken; no refund will be issued.
21. The guest is required to wear the helmet provided and any other safety equipment as applicable.
22. Persons under the influence of alcohol or intoxicating substances will not be admitted. The operator is entitled to refuse the tour in such cases without refund.
23. Instructions from the driver must be followed throughout the tour.

## **§ 8 Liability**

24. Berlin Sidecar Tours is fully liable for damages resulting from intentional or grossly negligent conduct. In cases of minor negligence, liability is limited to breaches of essential contractual obligations.
25. The vehicle is covered by third-party liability insurance. The guest travelling in the sidecar is covered by the operator's vehicle insurance.
26. The operator accepts no liability for personal belongings or valuables brought by the guest.

## **§ 9 Data Protection**

27. Personal data (name, e-mail address) is collected during the booking process and used solely for the purpose of processing the booking. Data will not be passed on to third parties unless required for the fulfilment of the contract (Calendly, Stripe).
28. The separate privacy policy on [www.berlin-sidecar-tours.de](http://www.berlin-sidecar-tours.de) applies.

## **§ 10 Final Provisions**

29. The law of the Federal Republic of Germany applies.
  30. Place of performance and jurisdiction is Berlin, to the extent permitted by law.
  31. Should individual provisions of these Terms and Conditions be invalid, the validity of the remaining provisions shall not be affected.
- 